

QUALITY POLICY

After carrying out the Analysis of the context, risks and opportunities, customer needs, strategies of the organization, expectations of stakeholders, the Management has defined the following objectives to be achieved and maintained with the cooperation of all staff.

Implement the Quality System in compliance with UNI EN ISO 9001:2015

Implement a program of continuous improvement of the QMS

Apply the risk-based thinking risk management methodology
Training all staff to operate in quality, with an active and proactive role

Increase product quality by reducing internal waste and complaints

Monitor and improve process quality

Reducing the cost of non-quality

Increase productivity and efficiency of production departments
Increase the focus on the Customer, in order to increase satisfaction
Ensure compliance with mandatory product requirements.

Improving workplace safety management

Increase business value by enhancing internal R&D skills

The achievement of these objectives will be monitored, respectively, through:

Quality system audit

Review of the progress of improvement plans

Carry out risk and opportunity analysis to be used as a basis for strategic and operational choices (FMEA)

Planning and implementing an internal staff training and motivation plan (ILUO)

Analysis of internal non-conformity reports and complaints, with study and analysis of NC causes

Optimizing the timeliness of process index monitoring (Industry 4.0)

Use of monitoring indexes for analysis of the evolution of non-quality costs

Optimization of process index monitoring

Customer satisfaction analysis and relationship optimization

Continuous monitoring of mandatory product regulations

S. G. OH SAS 18001/ ISO 45001 maintenance

Creation of an "R&D innovation TEAM" for the development of new business lines with consequent marketing repositioning of the company proposal (Value Proposition)